

Regional District of Nanaimo

DRIFTWOOD

**Water Local Service Area
Annual Report**

2007



Table of Contents

1.	Introduction.....	1
2.	Driftwood Water System	1
2.1	Groundwater Wells	1
2.2	Reservoirs.....	1
2.3	Distribution System.....	1
3.	Water Sampling and Testing Program.....	1
4.	Water Quality - Source Water and Distribution System.....	2
5.	Water Quality Inquiries and Complaints	2
6.	Groundwater Production and Consumption.....	2
7.	Maintenance Program.....	3
8.	Water System Projects.....	3
8.1	2007 Completed Studies & Projects.....	3
8.2	2008 Proposed Projects & Upgrades	4
8.3	2008 Proposed Studies.....	4
9.	Emergency Response Plan.....	4
10.	Cross Connection Control.....	4
11.	Closing.....	4

Appendix A - Map of Driftwood Water Local Service Area

Appendix B - Water Quality Testing Results

Appendix C - Emergency Response Plan

1. Introduction

The following annual report describes the Driftwood Water Local Service Area and summarizes the water quality and production data from 2007. This report also includes a summary of inquiries and complaints, completed and proposed maintenance activities, the Emergency Response Plan, and the Cross Connection Control Program.

This report is to be submitted to the Vancouver Island Health Authority by the Spring of 2008.

2. Driftwood Water System

The Driftwood Water Service Area was established in 2001 and comprises an area on Higginson Road and Delancey Way on the Nanoose Peninsula. The water source for the Driftwood Water Service Area comes from a series of groundwater wells located nearby. A map of the Driftwood Water System is provided in Appendix A for reference.

2.1 Groundwater Wells

There are no groundwater production wells in the Driftwood Water System.

2.2 Reservoirs

No reservoirs are present in the Driftwood Water System. Drinking water is supplied from both the Beachcomber and Eagle Heights reservoirs in the Nanoose Bay Water System.

2.3 Distribution System

The water distribution system in Driftwood is comprised of 150mm and 200mm PVC watermains. Fire hydrants are located throughout the system.

3. Water Sampling and Testing Program

Water sampling and testing is carried out weekly in the Nanoose Bay water distribution system, which is considered to be representative of the drinking water in the Driftwood water system (through shared reservoirs). The following table includes a summary of all testing in the Nanoose Bay water system:

Timing	Location	Tests
Weekly	RDN (in-house) Laboratory	Total coliforms, E.Coli, Temperature, pH, Conductivity, Chlorine residual, Salinity Total Dissolved Solids, Iron, Manganese
Weekly (Health Dept. Requirement)	North Island Labs	Total, Fecal coliforms
Annual Source Water Testing	North Island Labs	Complete potability testing of each well
Annual System Water Testing	North Island Labs	Complete potability testing of distribution system

4. Water Quality - Source Water and Distribution System

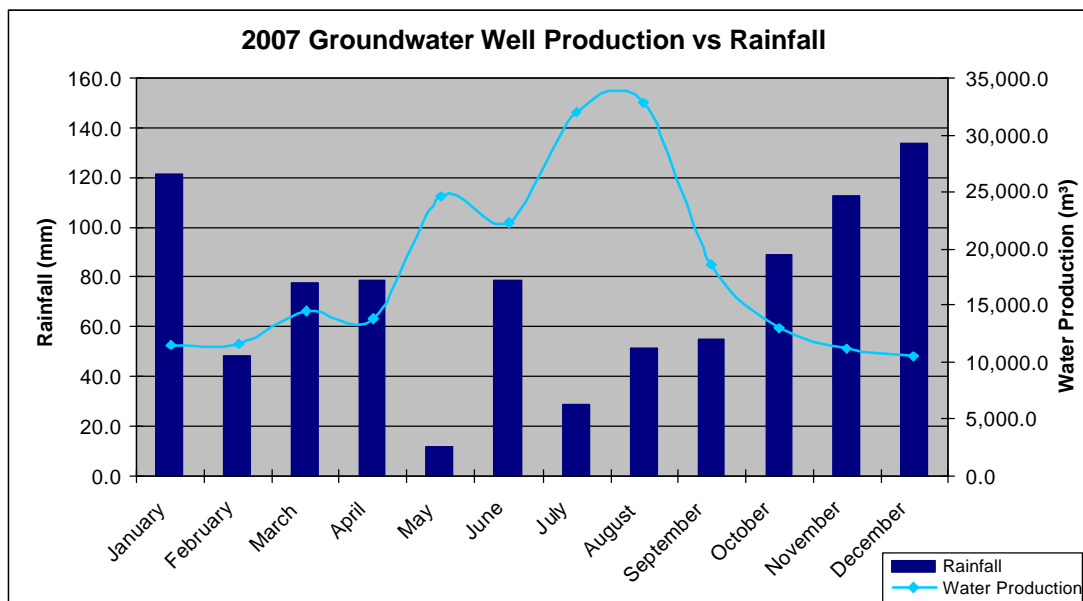
Up-to-date water quality reports and lab data are posted monthly on the RDN website at www.rdn.bc.ca in the WaterSmart section, under “Communities”. Tables of water quality testing results for both the source water and distribution system are provided at the end of this report under Appendix B.

5. Water Quality Inquiries and Complaints

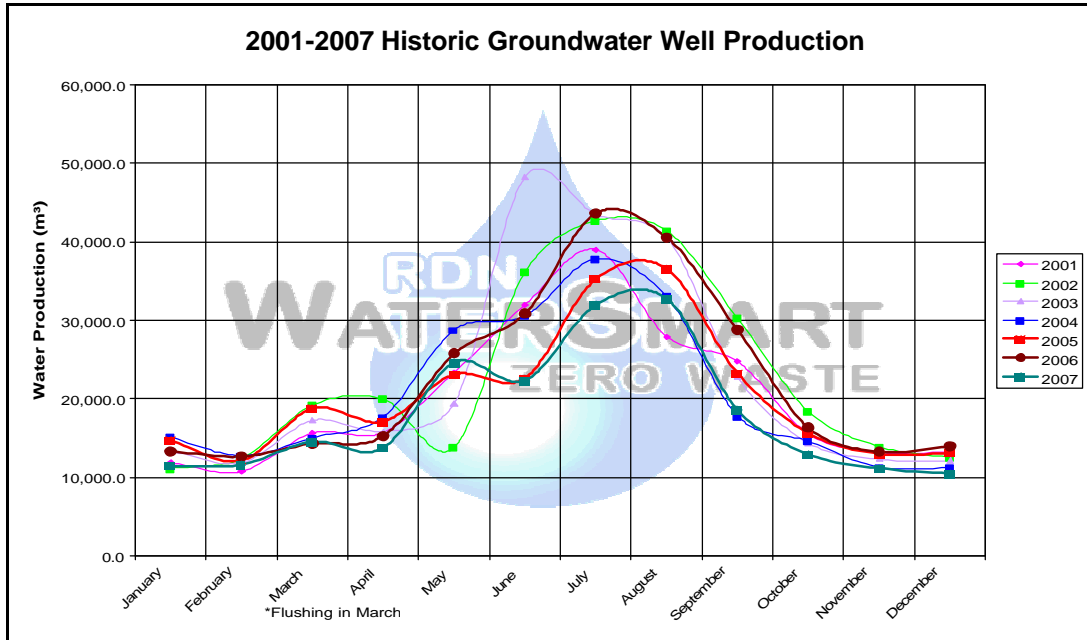
No complaints or inquiries were received from the Driftwood Water System.

6. Groundwater Production and Consumption

The 2007 monthly groundwater production for Driftwood and the surrounding area is shown in the chart below. The number of Driftwood water service connections represents only 30 of 872 total water connections in the surrounding area. Groundwater production has been charted against rainfall data from the City of Parksville website to show how rainfall affects the amount of groundwater pumped.



The monthly groundwater production for Driftwood and the surrounding area for the past 7 years is shown in the chart below. Groundwater production in 2007 was typically lower than previous years.



Consumption

In the Fall/Winter of 2007, the average usage per home in the Driftwood area was 0.52 cubic metres per day (114 imperial gallons). In the summer, the average water usage was 1.2 cubic metres per day (264 imperial gallons).

7. Maintenance Program

Watermains are flushed once annually; in the Spring.

8. Water System Projects

8.1 2007 Completed Studies & Projects

- A Drinking Water - Watershed Protection Action Plan was completed.
- An Innovative Water Use and Re-Use Study was completed.
- A Water Use Bylaw - Best Practices Review was completed.
- A Nanoose Bay Peninsula Water Sourcing Study was completed.
- A formalized Cross Connection Control Program was initiated.
- A comprehensive water conservation program ([WaterSmart](#)) was carried out from May to October.
- The RDN [WaterSmart](#) website was updated and improved.
- The Emergency Response Plan was reviewed and updated.
- A SCADA (Supervisory Control and Data Acquisition) Study was initiated.
- The annual watermain flushing was completed.

8.2 2008 Proposed Projects & Upgrades

- Radio Meter Pilot Study (for water meters)
- Well exploration program
- Upgrades to flush-outs
- New signage for all Utilities facilities
- Re-keying all locked facilities
- Implement innovative use and re-use technology
- Stand-alone water testing stations to be installed
- Promote Cross Connection Control awareness and facility audits

8.3 2008 Proposed Studies

- Complete SCADA study and integrate into 2009 budget
- Rainwater management strategy
- Sodium hypochlorite vs. on-site chlorine generation
- Comprehensive capital plan development

9. **Emergency Response Plan**

The Emergency Response Plan (ERP) was reviewed and updated in 2007. A copy of the ERP is attached in Appendix C.

10. **Cross Connection Control**

A formalized Cross Connection Control Program was initiated in 2007. Cross connection controls in-place include dual check valves at each service connection, fire hydrant use permits, and water supply bylaws noting discontinued service if a threat to the water supply is perceived by staff.

A consultant who specializes in municipal Cross Connection Control was hired to enhance the RDN Cross Connection Control Program in 2007/2008. The program in 2008 will include:

- A review and comparison of successful cross-connection control programs implemented by other small water systems nearby,
- A survey of existing or potential cross-connection risks for each category of RDN customer (i.e., residential, commercial, industrial, institutional, etc.),
- An audit of RDN-owned facilities in each water service area,
- The preparation of a draft bylaw to allow enforcement of the Cross Connection Control Program,
- The set up of a customer database with a maintenance history of testable backflow prevention assemblies at each facility, and
- Staff training and certification in Backflow Assembly Testing (BCWWA certified).

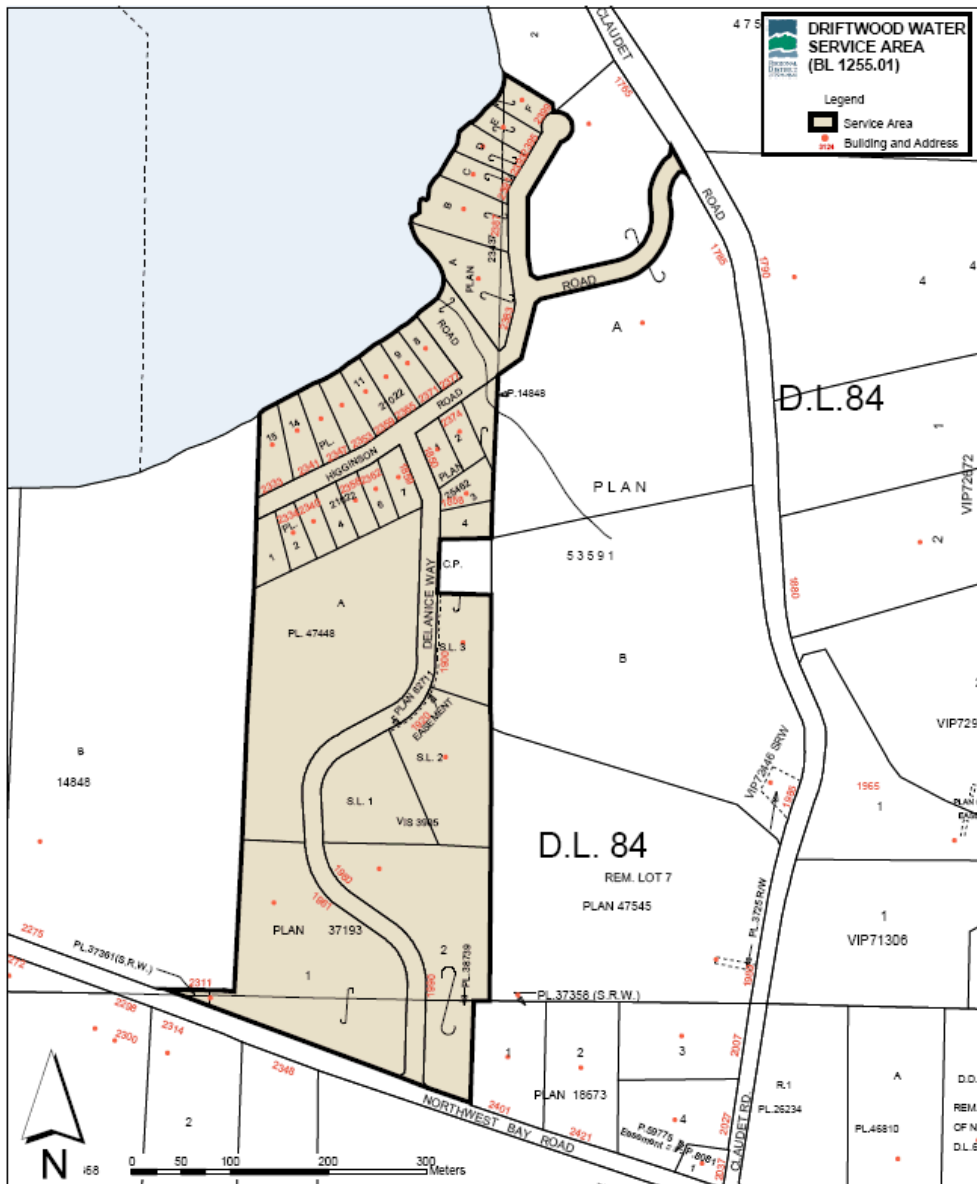
11. **Closing**

An annual report for the year 2008 will be prepared and submitted to the Vancouver Island Health Authority in the Spring of 2009. Annual reports are also available on our website at www.rdn.bc.ca in the WaterSmart section, under “Communities”.

APPENIDX A

**MAP OF DRIFTWOOD
WATER LOCAL SERVICE AREA**

DRIFTWOOD WATER LOCAL SERVICE AREA



APPENDIX B

WATER QUALITY TESTING RESULTS

APPENDIX C

EMERGENCY RESPONSE PLAN