

REGIONAL DISTRICT OF NANAIMO

**TRANSIT SELECT COMMITTEE
THURSDAY, OCTOBER 8, 2015
12:00 PM**

(RDN Committee Room)

A D D E N D U M

PAGE

COMMUNICATIONS / CORRESPONDENCE

2-3

Suzanne Gregory, Nanaimo, re the Nanaimo Regional Transit service.

McFarlane, Florence

Subject: FW: Integrated transportation?

>
> From: Suzanne Gregory
> <suzanne.gregory@uniserve.com<<mailto:suzanne.gregory@uniserve.com>>>
> Date: October 3, 2015 at 1:22:43 PM PDT
> To: Mayor Bill McKay
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> Subject: Integrated transportation?
>
> Your Worship and Councillors:
>
> I am addressing this to those of you who are on the RDN Board, as this
> is a transit issue.
>
> It is still awkward, and sometimes impossible, to take a transit bus
> to or from the Departure Bay ferry terminal at times which bear any
> relationship to the ferry schedule.
>
> The #25 Ferry Shuttle's schedule is completely useless when it comes
> to any trip that I would make to Vancouver - and the bus times seem
> unnecessarily frequent during the very limited hours when they do run.
>
> Here's what my experience was on Friday, when I went to Vancouver on
> the
> 8:30 am ferry and returned on the 9:30 pm sailing from Horseshoe Bay:
>
> The #20 bus from the Prideaux Exchange reaches the ferry terminal at
> 8:22 am - two minutes too late to purchase tickets for the 8:30
> sailing. There were therefore several of us who were forced to arrive
> at the ferry terminal on the earlier bus, at 7:47 am, which is
> unnecessarily early unless passengers actively wish to use the retail
> and food services in the terminal prior to boarding.
>
> What's worse, however: the 9:30 pm sailing from Horseshoe Bay reached
> Departure Bay on time at 11:10 pm, but the last #20 bus of the evening
> to the Prideaux Exchange leaves the ferry terminal at 11:13 pm (and
> just barely makes a connection with the bus that I would transfer to).
> The overhead walkway for foot passengers was still deploying at 11:13,
> and I didn't reach the Arrivals exit in the terminal until 11:20. The
> person who would normally pick me up was not available on that
> occasion, so I had no choice but to take a cab.
>
> That's good for the cab companies, but it's not what I would call
> transit service to the ferry.
>
> I realize that the overall transit schedule is very complicated, but I

- > have run into similar mismatches with evening class schedules at VIU
- > and late movie times at the Galaxy and Avalon, and have sympathized
- > with staff at the malls who had no way to get home after work. The
- > new Sunday evening schedule is still nonexistent.
- >
- > Just a little more attention to passengers' actual needs, and a little
- > tweaking in some cases, could make the transit schedule much more workable.
- >
- > Thank you -
- >
- > Suzanne Gregory
- > 123B Adams Avenue
- > Nanaimo
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